



About your utility bill

Water and sewer services, along with recycling, green waste, glass, and garbage collection, operate on a user-pay system in Port Moody. Utility rates are set annually and the City collects only the amount of user fees needed to cover the cost of delivering these essential services.



2026 utility fees are due on or before February 27.

Provincial legislation requires that municipalities levy a 10% late charge, which Port Moody divides in two. There is a 5% late payment fee applied to payments received after February 27; a second 5% late payment fee is applied to overdue amounts after March 31.

Impact of Metro Vancouver budget on your 2026 utility bill

When utility fees are collected by the City of Port Moody, a portion of the total charge goes to Metro Vancouver Regional District to cover the costs of the regional sewer and supply systems. In the tables below, charges are itemized to show the separate City and Metro Vancouver portions for water, sewer, garbage, and recycling fees. Metro Vancouver's approved 2026 Budget and 2026–2030 Financial Plan include cost increases for regional utility services. These increases are due to factors such as infrastructure expansion, system reliability improvements, rising costs for regional sewer treatment and conveyance, and regional tipping fee projections. Learn more at metrovancouver.org.

	Detached home	Townhome	Apartment unit
Water			
City charge	\$338	\$316	\$212
Metro Vancouver charge	\$360	\$338	\$226
Total charge	\$698	\$654	\$438

Sewer			
City charge	\$315	\$297	\$199
Metro Vancouver charge	\$358	\$338	\$227
Total charge	\$673	\$635	\$426

Garbage			
			
City charge	\$196	\$114	
Metro Vancouver charge	\$52	\$30	
Total charge	\$248	\$144	

Recycling			
			
City charge	\$57	\$36	
Metro Vancouver charge	\$5	\$3	
Total charge	\$62	\$39	

► 100% of the utility fees for green waste and glass are used by the City of Port Moody, with no Metro Vancouver fee collected.

Green Waste			
			
Total charge	\$299	\$151	\$60

Glass			
			
Total charge	\$16	\$9	

▼ Here are six easy ways to pay your utility bill

1 **Online by credit card** (Mastercard, Visa or American Express) through our website at portmoody.ca/eservices.

2 **Through telephone/online banking** using "Port Moody Utilities" as the payee, and your five-digit utility account number.

3 **At your bank**, available at most Canadian financial institutions.

4 **Drop a cheque** made payable to "City of Port Moody" at the 24-hour City Hall drop box located at the rear entrance to the Civic Centre.

5 **By mail** to City of Port Moody, 100 Newport Drive, Port Moody, B.C., V3H 5C3. Postmarks are not accepted as date of payment.

6 **In person at City Hall**, Main Floor, 100 Newport Drive, Monday to Friday (excluding holidays) using credit card, debit card, cheque, or cash.



Utility bills are due February 27, 2026

Payments received after February 27 receive a 5% late payment fee.

Payments after March 31 receive an additional 5% late payment fee.



Sewer backup? Call a plumber!

If you experience a sewer backup, make sure your first call is to a certified plumber. Blockages that result from misuse – like disposing of excessive fat, oil, grease, or other foreign debris by flushing it down a drain or toilet – are the responsibility of the property owner to repair, even if the blockage occurs in the City's portion of the sewer service connection. You must take all reasonable steps to determine the nature of a blockage and have it cleared. If, while attempting to clear a blockage, you find reasonable evidence of a structural failure of the City's service connection, contact the City via email at operations@portmoody.ca or call 604.469.4574.



Think about downsizing your garbage cart

If you're a resident who upgraded to a 240L garbage cart, think about downsizing this year to save both money and space. There are no administrative fees to request a smaller cart, and you'll save \$104 on your utility bill. Easily request to upsize or downsize your cart online at portmoody.ca/carts.



myPortMoody and online billing

One of the best parts of signing up for **myPortMoody** is the online billing. Cut down on paper clutter by signing yourself up for this service. Log in to my.portmoody.ca and select "Edit Accounts." Click the "Change Bill Delivery Method" button, then follow the prompts to select email as your delivery method.