# **Corporate Policy**

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Section:	Engineering, Operations, and Public Works	11
Sub-Section:	Water Supply and Distribution	5600
Title:	Waterworks Service Connection Shut-Off Charges	01

### **Related Policies**

Number	Title

# **Approvals**

Approval Date: October 18, 1988	Approved by: Council	
Amended: January 13, 1998	Resolution #: 98-12	
Amended: September 19, 2017	Resolution #: <u>RC(CW)17/031</u> ( <u>CW17/117</u> )	
Amended:	Resolution #:	

#### **Corporate Policy Manual**

Waterworks Service Connection Shut-Off Charges

## Policy

Water service shut-off in the event of watermain breaks shall be provided at no charge if during regular working hours and during emergencies. During non-emergency situations after regular hours, the Operations Division is authorized to charge a cost-recovery fee.

## Monitoring/Authority

Delegated to the General Manager of Engineering and Operations.

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